Your telephone







Vibration alert

Navigation key (1):

Messages A

Directory **V**

File manager

WAP 4

Menu/Confirm an option O

- Sub-display (2) Volume up
- Play/Pause key 4 Volume down A Left softkey
- Answer/Send call Call memory Voicemail
- 8 Right softkey
- Switch on/Switch off
- (I) Depending on your network operator.
- Display events (call, SMS, MMS, alarm...) or current status.





Navigation key

Confirm an option (press the middle of the key) Access slide show and music player (long keypress)

Send a call

Access call memory (Redial) (short keypress) Access events (long keypress)

Switch on/Switch off the telephone (long keypress) End call

Return to the main screen Left softkey

Right softkey

Access your voicemail (long keypress)

- Short keypress: change input methods - Switch from T9 predictive mode to Normal mode

- Long keypress: access the Symbols table In Edit mode:

- Short keypress: access the language list - Long keypress; enter zero

From main screen Short keypress: #

- Long keypress: activate/deactivate the vibrator In edit mode:

- Short keypress: __ (space) - Long keypress: add a word

Short keypress: Play/pause music, Radio off.

Long keypress: Lock/Unlock the side keys (flip off). Short keypress: Previous/next song (in the playing mode)

Previous/next channel (Radio on) Long keypress: Volume up/down

Getting started Vibrate alert: your phone vibrates, but neither rings nor been

2.1 Set-up

Removing and installing the back cover









Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, Message list is full: your terminal cannot accept any new press it and slide it out. Please power off your phone before you messages. You must access the message list and delete at least one remove the SIM card.

2.2 Power on your phone

Hold down the key until the telephone powers on.

2.3 Power off your phone

Hold down the key from the main screen.

make a mistake, you can delete the incorrect digits by pressing the main screen. right softkey.

To hang up the call, press the key.

Making an emergency call

press the \ key to make an emergency call. This works even without MMS, WAP Alerts, Voicemail and unanswered calls). a SIM card and without typing the PIN code or unlocking the keypad.

3.2 Calling your voicemail (1)

To access your voicemail, hold down the | w key.

3.3 Receiving a call

When you receive an incoming call, press the \ key to talk and then hang up using the key.

3.4 Available functions during the call

During a call, you can use your directory, your diary, short messages, etc. without losing your correspondent by pressing the key.

4.1 Call memory

Dial the desired number then press the \ key to place the call. If you You can access your call memory by pressing the \ key from the

Calls Call register

By holding down the \ key from main screen or accessing from main If your phone is covered by the network, dial emergency number and menu, it allows you to view a list of your all latest 20 events (SMS,

4.3 Billing

You can access different items with this option: Amount, Duration, GPRS counter, Been duration.

4.4 Call settings

You can access a number of items with this option; Call waiting, Call forwarding, Call barring, Caller ID, Line switching, Auto redial.

Directory.....

5.1 Consulting your directory

To access the **directory** from the main screen, press the ▼ key or press the \(\cap \) key and select the \(\frac{1}{2}\) icon from the menu.

5.2 Creating a file

Select the directory in which you wish to create a file, press the "Options" softkey, select "Create file" then

Contact your network operator to check service availability.

Messages

6.1 Create message

From the main menu select "Messages" to create text/multimedia message. You can type a message and you can also modify a predefined Hold down the --- key key to get the decimal point. Confirm with the photos, sounds, titles, etc (only available while editing a MMS). While writing a message, select "Options" to access all the messaging 8.5 Converter options. You can save your messages that you send often to **Drafts** or Unit converter and Currency converter. Templates (MMS only).

6.2 Inbox

All received messages (read and unread) are stored in the same Inbox.



function of your choice in order to customize your telephone: Color, on your phone and memory card (if any). Theme, Clamshell, Equalizer, Display, Clock, Keys, More settings.

Tools 📷

Bluetooth

Access this feature by selecting "Tools" from the main menu, then "Bluetooth"

8.2 Organizer

Once you enter this menu from "Tools", there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

Your cellphone has a built-in alarm clock with a snooze feature

8.4 Calculator

8.6 Voice memo

This feature enables you to record a call by selecting "Voice memo" while communicating. To record a sound, select "Voice memo", then "New record"

8.7 Memory status

From the main screen, select the icon menu 🐧 and select the lt will indicate how much space is used and how much is currently free

8.8 Directory backup

It maintains copy of contacts between Phone Directory and memory 10.5 Unknown files card, in case of phone errors, theft or disasters.

8.9 My shortcuts

Access the shortcuts already programmed. To program new shortcuts: select "My shortcuts" if you want to create a quick access to a You will have access to all files stored in memory card here. function, Directory, or WAP Bookmarks, etc.





Access Wap options: Homepage, Bookmarks, Recent pages, Go to URL and Profiles.

🖊 File manager..... 🖪

Main screen icons

Battery charge level

except for the alarms

Headest connected

Unanswered calls.

WAP alorts

Roaming

en.

SP SS

Alarm clock programmed.

Level of network reception.

Voicemail message arrived.

Multimedia player active.

USB cable connected

Sending a message

except for the alarms

message on your SIM card.

Message unread

Antenna off mode

A2DP connected.

Memory card scanning in progress.

Memory card scanning completed.

Reception of a message in progress

Silence mode: your phone neither rings, beeps nor vibrates

Line switching (1): indicates the selected line

GPRS connection status (Blue - Activated).

Bluetooth status (Blue - Activated).

Bluetooth status (Connected to an audio device).

Call forwarding activated: your calls are forwarded.



(1) Contact your network operator to check service availability

10.1 My audios

Choose an audio for the ON/OFF screen, for an incoming call, a message alert, power on/off ringtone or an alarm and scheduler.

10.2 My images

You can select an image or a photo as wallpaper, ON/OFF screen, or assign it to a contact in the directory.

10.3 My videos

The "My videos" album contains all video clips embedded and downloaded in phone or memory card.

10.4 My creations

This feature stores all the photos captured by your cellphone.

Store files of unsupported format.

10.6 Memory card

Insert the memory card



To release the microSD card holder, slide it in the direction of the arrow and lift it. Then insert the microSD card with the golden contact downward. Finally, turn down the microSD holder and slide it in the opposite direction to lock it.

10.7 Formats and compatibility

- Sounds: mp3, m4a, aac, midi, wav, amr
- Images: jpg, gif, bmp
- Videos: 3gp, mipg

Your cellphone is fitted with a camera for taking photos and shooting upgrade for free from the website. videos that you can use in different ways:

- store them in your "File manager"
- send them in a multimedia message (MMS) to a cellphone or an email address.
- customize your main screen.
- select them as incoming call image to a contact in your directory.
- transfer them by data cable or microSD card to your computer.
- modify your photos through adding frames.

Multimedia player

Access this feature from the main menu by selecting "Multimedia player". You will have full access to "Music player", "Video player", "Image viewer" and "FM radio".

Games & Applications 🎮



△ Profiles {**!**

With this menu, you may personalise ringtones for different events and

5 Making the most of

PC suite is provided on our website. You can download software

your cellphone.....

Latin input mode

To write messages, there are two writing methods:

- Normal: this mode allows you to type a text by choosing a letter or a sequence of characters associated with a key.
- Predictive with the T9 mode: this mode speeds up the writing of your text.
- + key in edit mode: Short keypress: Access the language list Long keypress: Enter zero

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Prolonged exposure to music at full volume on the music player may damage the listener's hearing. Set your phone volume safely. Use only headphones recommended by TCT Mobile Limited and its affiliates.

(I) Depending on your country or your operator

English - CIB30TIALAAA

manufacturer disclaims any liability for damage, which may result as a consequence Over 55°C the legibility of the cellphone's display may be impaired, though this is of improper use or use contrary to the instructions contained herein

*TRAFFIC SAFFTY:

Given that studies show that using a cellphone while driving a vehicle constitutes a Do not drop, throw or try to bend your cellphone. real risk, even when the hands-free kit is used (car kit, headset...), drivers are Do not paint it. requested to refrain from using their cellphone when the vehicle is not parked. Use only batteries battery chargers and accessories which are recommended by Check the laws and regulations on the use of wireless telephones and their. TCT Mobile Limited and its affiliates and are compatible with your cellphone accessories in the areas where you drive. Always obey them. The use of these devices model. TCT Mobile Limited and its affiliates disclaim any liability for damage caused

When driving do not use your cellphone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your cellphone emits electromagnetic waves that can interfere Remember to make back-up copies or keep a written record of all important with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To information stored in your cellphone. ensure that there is no problem:

- deployment area.
- electronic devices are shielded from cellphone RF energy.

CONDITIONS OF LISE

Switch the cellphone off before boarding an aircraft to avoid prosecution

Switch the cellphone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, cellphones can the following safety precautions: interfere with other electrical or electronic devices, or equipment using radio

Switch the cellphone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere

the cellphone you should hold it against the ear on the opposite side to the device,

To avoid hearing impairment, answer the call before holding your cellphone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

Do not let small children use your cellphone without supervision

When replacing the cover please note that your cellphone may contain substances that could create an allergic reaction Always handle your cellphone with care and keep it in a clean and dust-free place

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Do not allow your cellphone to be exposed to adverse weather or environmental manufacturer's recommended operating temperature range is -10°C to +55°C (the We recommend that you read this chapter carefully before using your cellphone. The max value depends on device, materials and housing paint/texture)

temporary and not serious

Do not open or attempt to repair your cellphone yourself

by the use of other chargers or batteries

Your cellphone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Some people may suffer epileptic seizures or blackouts when exposed to flashing do not place your cellphone on top of the dashboard or within an airbag lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or check with your car dealer or the car manufacturer to make sure that the car's blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your cellphone or enabling a flashing-lights feature on your cellphone. Parents should monitor their children's use of video You are advised to switch off the cellphone from time to optimize its games or other features that incorporate flashing lights on the cellphones. All persons should discontinue use and consult a doctor if any of the following symptoms occur; convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take

Do not play or use a flashing-lights feature if you are tired or need sleep.

- Take a minimum of a 15-minute break hourly.
- Play in a well lit environment.

Play at the farthest distance possible from the screen.

When you play games on your cellphone, you may experience occasional discomfort. When the cellphone is switched on, it should be kept at least 15 cm from any medical in your hands, arms, shoulders, neck, or other parts of your body. Follow these device such as a pacemaker, a hearing aid or insulin pump. In particular when using instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum of a 15-minute break every hour of game playing.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.



the listener's hearing impairment. Adjust the volume before placing INSTRUCTIONS eadphones on or in your ear. Only use headphones recommended by TCT Mobile Limited and its affiliates

Please note that you must respect the laws and regulations in force in your jurisdiction iction(s) where you will use your cellphone regarding taking ographs and recording sounds with your cellphone. Pursuant to such laws and voices of other people or any of their personal attributes, and reproduce or distribute

It is the user's sole responsibility to ensure that prior authorization be obtained, if ograph of another person; the manufacturer, the seller or vendor of you including the operator) disclaim any liability which may result from the

BATTERY AND ACCESSORIES

Before removing the battery from your cellphone, please make sure that the cellphone is switched off.

- Observe the following precau Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,
- Do not burn or dispose of a used battery in the garbage or store it a temperatures above 60°C

Batteries must be disposed of in accordance with locally applicable environ regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCT Mobile Limited and/or its



This symbol on your cellphone the battery and the accessories means that these products must be taken to collection points at the end of their life

- Municipal waste disposal centers with specific hins for these items of
- Collection hins at points of sale

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused. In European Union countries:

These collection points are accessible free of charge. All products with this sign must he brought to these collection points

In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your iurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

In the United States you may learn more about CTIA's Recycling Program a

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN Prolonged exposure to music at full volume on the music player may cause INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE

Home A.C. chargers will operate within the temperature range of: 0°C to 40°C. The chargers designed for your cellphone meet with the standard for safety of information technology equipment and office equipment use. Due to different applicable electrical specifications a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Characteristics of power supply (depending on the country): Travel charger: Input: 100-240 V, 50/60 Hz, 0.15 A

Output: 5 V. 500 mA

Lithium 750 mAh

· RADIO WAVES:

THIS CELLPHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE

Your cellphone is a radio transmitter and receiver It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by ndent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial aftery margin designed to ensure the safety four celliphone is equipped with a built-in antenna. For optimal operation, you should Your celliphone is a transceiver that operates on GSM networks with of all persons, regardless of age and health.

The exposure standard for cellphones employs a unit of measurement known as the As cellphone devices offer a range of functions, they can be used in positions other Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the than against your ear. In such circumstances the device will be compliant with the Federal Communications Commission of the US Government (FCC), or by Industry guidelines when used with headset. If you are not using headset ensure that whateve Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the cellphone transmitting at its highest certified from the body. power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the cellphone while operating can be well below the maximum value This is because the cellphone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the cellphone Before a cellphone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model cellphone when tested is 1.16 W/Kg for use at the

ear and 1.13 W/Kg for use close to the body.

While there may be differences between the SAR levels of various cellphones and at various positions, they all meet the government requirement for RF exposure. For bodyworn operation, the cellphone meets ECC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

The World Health Organization (WHO) considers that present scientific information

does not indicate the need for any special precautions for use of cellphones. If individuals are concerned they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep cellphones away from the head and body (fact sheet n° 193) Additional WHO information about electromagni fields and public health are available on the following website: http://www.who.int/p Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide nable protection against harmful interference in a residential equipment generates uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures

Reorient or relocate the receiving antenna

(e.g. FM broadcast), they bear the following staten

For other devices, they bear the following state

(1) this device may not cause harmful interference

following two conditions:

cause undesired operation

avoid touching it or degrading it.

Increase the separation between the equipment and receive

compliance could void the user's authority to operate the equipment

condition that this device does not cause harmful interference.

- Connect the equipment into an outlet on a circuit different from that to which the
- receiver is connected. Consult the dealer or an experienced radio/TV technician for help

(2) this device must accept any interference received, including interference that may

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affiliates is under license. Other trade marks and trade names are

OT-660A Bluetooth QD ID B014211.

Pat Nos 5 187 480 5 818 437 5 945 928 5 953 541 6 011 554

6,286,064, 6,307,548, 6,307,549, and 6,636,162, 6,646,573;

European Pat. Nos. 0 842 463 (96927260.8), 1 010 057

(98903671.0), 1 018 069 (98950708.2); and additional patents are

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microSD Logo is a trademark

those of their respective owners

Changes or modifications not expressly approved by the party responsible for Hot Line Number: see "TCT Mobile Services" leaflet or go to For the receiver devices associated with the operation of a licensed radio service

Website: www.alcatel-mobilephones.com

General information

On our Internet site, you will find our FAQ (Frequently Asked This device complies with Part 15 of the ECC Rules Operation is subject to the Questions) section. You can also contact us by e-mail to ask any questions you may have This device complies with Part 15 of the FCC Rules, Operation is subject to the

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatel-

850 and 1900 MHz hands

product is used is free of any metal and that it positions the phone at least 2 cm away Protection against theft (1)

Your cellphone is identified by an IMEI (cellphone serial number) shown on the packaging label and in the product's memory. We recommend that you note the number the first time you use your cellphone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your cellphone is stolen. This number allows your cellphone to be blocked preventing a third SIG, Inc. and any use of such marks by TCT Mobile Limited and its person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description T9 Text Input is licensed under one or more of the following U.S. and the cellphone's operation, depending on the software release of your cellphone or specific operator services.

Contact your network operator for service availability

Telephone warranty

Congratulations on choosing this cellphone - we hope that you will be completely satisfied with it

Your cellphone is guaranteed against any deviation from technical specifications for a period of twelve (12) months from the date specified on your original invoice, subject to any other specific 5) connecting to or integrating into the cellphone any equipment not

The warranty terms defined in the manual also apply to the battery and accessories sold with the cellphone but for a period of six (6) any servicing, modification or repair performed by individuals not months (2) from the date of purchase shown on your original invoice. Under the terms of this warranty, you must immediately inform your vendor (or any repair centre approved by TCT Mobile Limited or its affiliates, which are listed on our website http://www.alcatelmobilephones.com) in case of a conformity defect on your cellphone, 8) normal wear, and present the invoice given to you at the time of purchase.The 9 malfunctions caused by external causes (e.g., radio interference • Check the battery contacts, remove and reinstall your battery, then vendor or repair centre will decide whether to replace or repair as appropriate, all or any part of the cellphone or accessory found to be 10) modifications made to the equipment even if required by changes My phone has not responded for several minutes defective; this warranty covers the cost of parts and labour but excludes any other costs. Repair or replacement may be carried out

| II) faulty connections resulting from unsatisfactory radio transmission

• Remove the battery and re-insert it, then switch the phone back on using reconditioned components offering equivalent functionality. Servicing under the terms of this warranty, especially repair, modification or replacement of products, shall entitle to a ONE (1) month warranty unless there are statutory provisions to the contrary.

- and/or accessory caused by: I) not following the instructions for use or installation,
- provisions are applicable in your jurisdiction.
- (2) The life of a rechargeable cellphone battery in terms of conversation time, standby time, and total service life, will depend being considered expendable supplies, the specifications state that more recharges.

- 2) not being compliant with technical and safety standards applicable **Troubleshooting.....** in the geographical area where the equipment is used, 3) improper maintenance of sources of energy, and of the overall
- electric installation. 4) accidents or consequences of theft of the vehicle in which the the instructions below:

infiltration of liquids, inclement weather.

- supplied or not recommended by TCT Mobile Limited or its affiliates, without their express written consent for such.
- authorized by TCT Mobile Limited or its affiliates, the vendor or the approved maintenance centre.
- 7) use of the cellphone and/or its accessory for a purpose other than My cellphone will not switch on that for which it was designed
- from other equipment power voltage fluctuations)
- in regulations and/or modification of network parameters,
- or caused by the absence of radio relay coverage. 12) equipment on which markings or serial numbers have been removed or altered, and handsets on which labels have been

removed or deteriorated shall be excluded from the warranty. This warranty shall not apply to damage or defects to your cellphone In accordance with the applicable law, your product is warranted against hidden defects (defects inherent in the design, manufacture, My cellphone turns off by itself

There are no express warranties, whether written or oral, other than (i) The mandatory warranty period may vary if overriding statutory this printed limited warranty, express or implied, of any nature

In no event shall TCT Mobile Limited or its affiliates be liable for incidental or consequential damages of any nature whatsoever. on the conditions of use and network configuration. Batteries including but not limited to trading loss, commercial loss, to the full extent those damages can be disclaimed by law. Some countries/states you should obtain optimal performance for your cellphone during do not allow the exclusion or limitation of incidental or consequential the first six months after purchase and for approximately 200 damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Before contacting the aftersales department, you are advised to follow

- cellphone is transported, acts of vandalism, lightning, fire, humidity, You are advised to switch off the telephone from time to time to optimize its performance.
 - You are advised to fully charge (iii) the battery for optimal
 - Avoid storing large amounts of data in your telephone as this may affect the performance of your telephone

and carry out the following checks:

- Press until the screen comes on
- Check the battery charge level
- turn your telephone back on

- Press the 🙎 key

My screen is difficult to read

- Clean your screen
- Use your cellphone in accordance with the recommended conditions of use

- Check that your keypad is locked when you are not using your Make sure the chip on your SIM card is not damaged or scratched
- Check the battery charge level

My cellphone has a low level of autonomy

- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an

My cellphone will not charge properly

- battery charge indicator can take several minutes and may be accompanied by a quiet whistling sound
- Make sure charging is carried out under normal conditions (0°C The sound quality of the calls is not optimal
- · Make sure your battery is inserted. It must be inserted before plugging in the charger
- Make sure you are using an Alcatel battery and charger
- When abroad, check that the electrical current is compatible

My cellphone will not connect to a network

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

SIM card error

- Make sure the SIM card has been correctly inserted
- Verify with your operator that your SIM card is 3V compatible: the old 5V SIM cards cannot be used

Unable to make outgoing calls

English - CJB30T0ALAAB

- Make sure you have dialled a valid number and press the key
- · For international calls, check the country and area codes Make sure your cellphone is connected to a network and that the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card) valid etc)
- Make sure you have not barred outgoing calls

Unable to receive incoming calls

pending worldwide.

- Make sure you respected the complete charge timing (minimum 3 Make sure your cellphone is switched on and connected to a network (check for overloaded or unavailable network)
 - Check your subscription status with your operator (credit, SIM card valid, etc.)

or registered trademarks of Sun Microsystem other countries.

- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls

· Make sure that your battery is not completely discharged; the The caller's name does not appear when a call is received

Check that you have subscribed to this service with your operator

Your caller has concealed his/her number

- You can adjust the volume during a call by means of the $\frac{1}{2}$ key

Check the radio reception icon level

- I am unable to use the features described in the manual Check with your operator to make sure that your subscription
- includes this service Make sure this feature does not require an Alcatel accessory

When I select a number from my directory, the number is not dialled

· Make sure that you have correctly recorded the number in your file Make sure that you have selected the country prefix when calling a

I am unable to create a file in my directory

 Make sure that your SIM card directory is not full: delete some files. or save the files in the product directory (i.e. your professional or personal directories)

My callers are unable to leave messages on my voicemail

Contact your network operator to check service availability

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "My Numbers"
- Try later if the network is busy

I am unable to send and receive messages MMS, Vox MMS

- · Check your phone memory available as it might be full
- Contact your network operator to check service availability and check MMS parameters

Verify the server center number or your MMS profile with your

The server center may be saturated; try again later

The icon is displayed on my standby screen

You have saved too many short messages on your SIM card; delete some of them or archive them in the product memory

"No service" is displayed

You are outside of the network coverage area

I have already entered 3 incorrect PIN codes Contact your network operator to obtain the PUK code (Personal Unblocking Key)

Check that your computer meets the requirements for Alcatel's PC

I am unable to connect my telephone to my computer Install first of all Alcatel's PC suite Use "Install the connection" and perform the installation

- Suite installation
- I am unable to download new files
- Check for free space Delete some files
- Select the MicroSD Card to store the files you downloaded

· Check your subscription status with your operator The phone can't be detected by others via Bluetooth

Make sure that Bluetooth is turned on and your cellphone is visible